

CUSTOMER FORUM MEETING – EAST

HELD ON APRIL 11TH 2005 AT LEGENDS CLUB CREWE

Jon Griffiths, on behalf of Julie Sharman opened the meeting and welcomed everyone. JG introduced Sue Lane (SL) as the new Service manager for Wales & Border Counties. JG also welcomed Stewart Sim (Technical Director) and Paul Mills (SUCS).

SL gave an overview of the evenings' agenda.

SUPERVISORS REPORTS

The supervisors from each canal and Darren Green from the Stoke Project Team gave a report on works carried out during the Winter period. (Copies attached)

PRESENTATION BY PAUL MILLS

Paul Mills from the Shropshire Union Canal Society gave an interesting and informative presentation on the working partnership between BW and SUCS.

UPDATE FROM AUTUMN USER FORUM

All issues from the Autumn User Forum were addressed by BW staff.

Outstanding Issues

- Question from Caldon Canal Society re Norton Arm Public Consultation Meeting. Were long term moorings going to be re-introduced in this location – (RT/SL)
- Caldon Canal Society – Question regarding cyclists using the towpath in the Stoke area now that towpath works are complete (DB)
- There will be an update at the next meeting regarding a telephone being installed on the bottom site at Anderton . (SL)

GENERAL Q & A

- Q. There is a lack of provision of 14 day moorings in the Caldon area as previously promised by Adrian Sains.
- A. Valid point – you are allowed to stay anywhere on the towpath for up to 14 days. Informal mooring rings now need to be installed.
- Q. Sanitary stations and pump out facilities on the River Weaver. When planning these facilities please can you ensure that they will accommodate Commercial vessels?
- A. This will be taken into consideration when deciding on locations for service blocks.
- Q. In this new financial year money has been set aside for dredging. Where is the money going to be spent?
- A. £600K – Middlewich branch
£75K – Shropshire Union to improve mooring facilities
£450K – Weaver
- Q. Portable incident form – everyone had received one, it may have been a good idea to have brought a supply to the meeting.
- A. Extra copies will be sent out with the minutes

Date of next meeting – OCTOBER 10TH 2005 at Legends Crewe

