

Agenda Item	Raised By		Action By
1.	LM	<p><u>Welcome by Laurence Morgan</u></p> <ul style="list-style-type: none"> • One minute silence held in memory of Dennis Noble from Brighthouse Angling Club who sadly passed away 20th March 2004 • BW staff introduced 	
2.	LM	<p><u>Previous Minutes, 18/11/03 & 25/11/03</u></p> <ul style="list-style-type: none"> • Work to install rings at Stanley Ferry by Eric Walker's staff has started and will be finished by April 2004. • Markers are now in at Stevenson's Bridge indicating that a second channel is available for navigation. RS and EW were thanked for attending to the issue of the signage at this location so promptly. • A suggestion was made about reviewing the necessity to have rise and fall moorings at some river locations, particularly lock operation moorings. KF RS and EW to look in to the situation. • Bridge numbering – This is an ongoing issue. Mark Illingworth has advised that the emergency services require grid references to establish locations. LM to review progress and report back at the next meeting. • JC did not receive copies of the previous minutes. The mailing list was to be checked to ensure that his details were correct. • Sending minutes by e-mail was discussed. As the feedback so far had been minimal LS asked that if any one that would like to receive the minute by e-mail please could they contact Enquiries.Yorkshire@britishwaterways.co.uk with their address. It will be quicker, easier and cheaper than sending paper copies out by post. • Is there a 'star' rating system for moorings. KE stated that there is no star rating for moorings and none of the BW attendees had come across one. In the past there had been a bollard rating system that has since been abolished. • JH asked for clarification about how the mooring prices had been calculated. KE stated that all information on that calculation had already been forth coming in correspondence and that the position had not changed. • It was suggested that A&C and SYN should continue to hold joint UGMs as there were similar issues related to both waterways. It was felt that the users would also be able to pass on the benefit of their experience. Generally this was met positively. PG asked for clarification that the meeting venues would be rotated geographically to ensure that the same people did not have to travel a long distance each time. This was confirmed. JH asked that the suggestion put forward by ACCC was considered, LM agreed. <i>This proposal is attached to the minutes and feedback to the Customer Service Team is requested. Results to be discussed at the next UGM.</i> • JH asked for clarification on the mooring, topside of the lock at Kings Rd. Are there people on the waiting list for that location? JH 	<p>EW</p> <p>RS EW KF</p> <p>LM</p> <p>CST</p> <p>ALL</p> <p>ALL</p>

		<p>suggested that it had been deemed too close to the lock for use.</p> <p><i>LS stated that there are people on the waiting list for Kings Rd but not necessarily that particular mooring.</i></p> <ul style="list-style-type: none"> The issue of dog waste is being looked at. Some local authorities have given their assistance with the problem but others will not. Where this is not possible BW will continue to investigate alternative solutions. Marie Millward is working on this project. 	
3.		<p><u>Items from John Hyde, Aire & Calder Cruising Club</u></p> <ul style="list-style-type: none"> Bridge numbering – discussed previously Moorings pricing – discussed previously Pontoons/rise & fall moorings – discussed previously Clarence dock layout – JH concerned that despite offering assistance and being interested in the plans, BW had not passed on the plans to himself and ACCC for comment. <i>KE commented that the plans had been drawn up by a professional marina design company, Intermarine, and that he would pass them on to JH for any thoughts.</i> JH expressed concern about the accuracy of UGM minutes <i>LS commented that the concerns were noted and that different alternatives were being considered for future meetings.</i> 	KE
4.	CS	<p><u>Items from Carole Sampson, NABO</u></p> <ul style="list-style-type: none"> Stoppages/programme of works 2004-2005. LM stated that Yorkshire Waterways are awaiting confirmation of budgets for the coming year. LM has been asked by Executive to review plans for the next year including a reduction in projects to be undertaken. Unfortunately there will be job losses in Yorkshire and nationally. DEFRA have reduced the grant by £3.7 million in real terms for this financial year. Members of the Operations team present gave a brief flavour of the work under consideration for this year. A suggestion was made that when gate replacement is undertaken that both sets of gates are done during the same stoppage. <i>LM and KE said that this was already done unless there were particular circumstances why it should not be.</i> Are there any plans to carry out dredging at visitor moorings or landing stages? <i>LM responded that some schemes may need to be put on hold until a clearer picture about budget is established.</i> Are the Regional UGMs still happening. <i>LM stated that these were no longer happening.</i> 	
5.	IM	<p><u>Items from Ian Moore, IWA West Riding branch</u></p>	

		<ul style="list-style-type: none"> • Clarence Dock design - to be sent by KE to IM in addition to JH • Castleford Waterfront – This is not a BW project. Castleford Town Partnership have appointed a firm of urban design consultants to work on the project. KE represents BW interests in the partnership. 	KE
6.	DP	<p><u>Items from Derek Pegg, South Pennine Boat Club</u></p> <ul style="list-style-type: none"> • DP suggested that a mooring stanchion should be placed up stream of the River Calder to assist in lock passage. This view was supported and echoed by CS who did not agree with mooring on the opposite side for safety reasons. <i>RS advised that there are sufficient moorings on the opposite bank. RS and KE have investigated the site and believe it to be satisfactory as it is. KF to organise a visit by DP and CS to the site to discuss the issues. A report to be given by KE/RS at the next meeting.</i> 	KF
7.	DH	<p><u>Items from David Hobson, South Yorkshire Boat Club</u></p> <ul style="list-style-type: none"> • Is Keadby rail bridge navigable? <i>LS stated that it was only passable by prior arrangement but it is now operating as normal.</i> • Could slide bars be fitted to the down stream side of the Keadby lock entrance to assist boaters with their ropes. <i>KE stated that it was not BW property but we could investigate and report back at the next meeting.</i> • Keadby Lock operating times – The lock operates on any useable tides between 0600 and 2100hrs. 	KE (MG)
8.	PG	<p><u>Items from Paul Grange, A&G Passenger Boats</u></p> <ul style="list-style-type: none"> • Poor signage to Victoria Quays, Sheffield – This is a matter for Sheffield City Council as they provide signage to the location, but BW would also be keen to see greater usage of the basin for the benefit of all concerned. • Communication – PG not happy with the level of communication. A monthly newsletter was discussed but LS pointed out that the Customer Service Team (CST) or the Service Team as a whole did not have the resources to produce this at the moment. • Venues for UGM meetings – Discussed previously • Hand rails on locks – PG not happy that they had been removed. <i>KE pointed out that rails had been replaced, but a double check would be made.</i> • Lock ladders S&T No12. – PG mentioned that a set of ladders were missing in No.12 lock. <i>All ladders were in position and also extended as part of the stoppage at lock 12.</i> 	LS KE
9	LS	<p><u>Customer Service Team</u></p> <ul style="list-style-type: none"> • Yorkshire Customer Services Team are now based at Castleford and can be contacted on 01977 554351 or by e-mail at Enquiries.Yorkshire@britishwaterways.co.uk 	

	<ul style="list-style-type: none"> There are key posts currently unfilled within the Customer Service team. These include Patrol and Moorings officers as well as lock keepers and front of house staff. Although this currently has implications for the effectiveness of the team, the matter is in hand and should be resolved shortly. It was noted that the situation is also being affected by the potential redundancy situation. Rebecca O'Keeffe is standing in as the Moorings officer until recruitment takes place for permanent post holders. 	
10.	<p><u>Current Vacancies</u></p> <ul style="list-style-type: none"> Covered Previously 	
11.	<p><u>Any Other Business</u></p> <ul style="list-style-type: none"> Stainforth Town Council and some residents would like to re-open the wharf. In particular it would require bollards and mooring rings. If possible it would be ideal if these were installed by 26th June as Stainforth festival will be taking place on that date and there are some large craft that will be mooring in that area. At present, Stainforth does not feature on the map in the SYN guide please could this be amended when the brochure is next re-done. <i>KE said that he would pass on the request to the Marketing Team who would be undertaking that kind of work</i> The Ethel Trust would like to take a long term mooring at Keadby should one become available. <i>LS suggested that the Ethel Trust should contact Rebecca O'Keeffe at the Castleford Office as she is covering as the Moorings Officer at this time.</i> LM thanked everyone for attending and closed the meeting by asking if the new format using the Ridings structure worked (L&L, C&H and HNC)? Feedback from the users was requested. The next meeting is <u>7pm, Tuesday 26th October</u>. Venue to be advised at least one month prior to the stated date. It is also intended that in the future, meeting dates and minutes will be posted on Waterscape. Attendees will be informed when that starts to happen. <p>The other Yorkshire region UGMs will take place on the following dates:</p> <p>Angling Club UGM – 7pm, Wednesday 6th October. Holiday Inn, Wakefield North Riding UGM – 7pm, Tuesday 12th October. Riverside public house, Skelton nr. York West Riding UGM – 7pm, Monday 18th October. Venue to be confirmed.</p> <p>PLEASE CONTACT THE CUSTOMER SERVICE TEAM IF YOU WOULD LIKE TO ADD ANYTHING TO THE AGENDA FOR THE NEXT MEETING. IN ORDER TO INCLUDE IT, PLEASE ENSURE THAT IT IS WITH US AT LEAST A WEEK IN ADVANCE OF THE MEETING.</p>	KE

ACCC – Meeting format proposal

Extract from a letter from ACCC to Laurence Morgan.

“..... Major changes would place unnecessary inconvenience on the representatives who presently attend meetings in their own time. May we now offer our thoughts on this subject, you suggested that you might amalgamate the A&C user group meeting with South Yorkshire user group; after serious consideration we think that it would be better to leave the Aire & Calder and Calder & Hebble user group together; as they are mainly cruised by the boaters in the area, not many boaters cruise from the Aire & Calder onto the South Yorkshire. May we suggest the following user group make up:-

Group 1 – Aire & Calder from Goole to Whitwood + South Yorkshire Navigations

Group2 – Aire & Calder from Ferry Bridge to Wakefield and Leeds + Calder & Hebble from Wakefield to Sowerby Bridge

Group 3 – Huddersfield Broad and Narrow Canals + Standedge Tunnel

Group 4 – Rochdale Canal

Group 5 – Leeds & Liverpool Canal, East

The overlap of groups 1 & 2 is purely to accommodate the commercial traffic, who sail up to Whitwood. As you will see the number of meetings has reduced from 14 to 10.....”

Your comments on the proposed format would be appreciated. Please send them to the Customer Service Team at the following address:

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